

# Mimecast Security, Remediation, Continuity and Archiving (M3RA)

Mimecast Security, Remediation, Continuity, and Archiving is designed to reduce the risks of increasing security threats and complexity in meeting compliance requirements. Protect users and data through security of all email, remediation of unwanted or malicious email, and an immutable, compliant archive. Reduce disruption by providing IT with a single, integrated platform to mitigate risk through secure, reliable and compliant email; and arming end users with self-service applications.

## Key Features

### Email Security and Data Leak Prevention

- Virus and spam protection
- Multi-layered malware protection against known and zero-day threats
- URL re-writing with on-click scans to block malicious URLs in email and attachments
- Sophisticated protection against social engineering, homoglyph/homograph deception and impersonation attacks
- Analysis of internal and outbound URLs, attachments, and DLP checks
- Threat dashboard showing cyberthreats relevant to your business
- Continuous rechecking of files for malware
- Remediation of malicious or undesirable mail
- DNS authentication and advanced reputation checks
- Graymail controls
- Signatures, disclaimers, watermarking, metadata scrubbing
- Content Examination and Data Leak Prevention (DLP) for inbound and outbound mail
- Easily detect sensitive and confidential information in emails

### MIME|OS Cloud Security Platform

- Centrally administered via a single, web-based console
- Scalable multi-tenant cloud infrastructure backed by 100% availability SLA
- Automated Active Directory Synchronization
- Monitoring dashboard with SMS and email alerts
- Self-service access via tools like Outlook plugin, the web, and mobile applications


### Continuity, Archiving, and Mailbox Recovery

- Uninterrupted access to live and historical email backed by SLA
- Comprehensive continuity event management through service monitors and alerts
- Data immutability for up to a 99-year retention period
- Triple redundancy, geographically dispersed data centers
- Rapid recovery and restoration of mail, folders, calendars and contacts
- Comprehensive compliance, e-discovery, and litigation support
- Rapid early case assessment
- Granular litigation hold features and data export
- Complete chain of custody and audit reporting
- Comprehensive continuity event management through service monitors and alerts
- Self-service features including phishing reporting, hold queues, and archive searches

## Key Benefits


- ✓ **Archiving and Email Retention-** Meet your security and compliance requirements with flexible policies.
- ✓ **Cyber Resilience -** Securing inbound, internal, and outbound mail with immediate threat remediation and email recovery.
- ✓ **Robust Protection-** Covering inbound, internal, and outbound mail with immediate threat remediation.
- ✓ **Integrated Solution-** Reduce cost and complexity with this single, integrated, multitenant, cloud-native solution.
- ✓ **Open Platform-** Integrate Mimecast with your existing security systems through open APIs.
- ✓ **Ease of Administration-** Simplify your deployment and management with a unified, web-based administration console.
- ✓ **Community Defense-** Benefit from Mimecast’s global visibility and rapid detection of sophisticated threats.
- ✓ **Flexibility and Scalability-** Easily scale your business and eliminate your need to manage infrastructure with Mimecast’s reliable multi-tenant cloud architecture.
- ✓ **Continuous Innovation-** Updates and upgrades are deployed quickly due to solution’s multi-tenant cloud architecture
- ✓ **Threat Intelligence-** Gain a deeper understanding of the cyberthreats relevant to your business.

## Customer Success

Bronze


**The fundamentals for self-sufficient teams**

Full access to our knowledge base articles and increased telephone support during implementation to get you up and running sooner.

Silver



**The fundamentals with Mimecast shared resources**

Access to the Customer Success Desk; business hour phone support and full access to our knowledge base.

Gold


**Proactive engagement and optimization**

Named Customer Success Manager to help plan for and optimize your success; 24x7x365 phone support, annual service reviews and prioritized support for critical issues.

Platinum


**Proactive, strategic engagement and optimization**

Highest level of support and success planning, which includes all items and adds a Senior Named Customer Success Manager, Executive sponsor, end-user days at your location, bi-annual roadmaps and service reviews and follow-the-sun support for critical issues.

Mimecast is a cybersecurity provider that helps thousands of organizations worldwide make email safer, restore trust and bolster cyber resilience. Mimecast’s expanded cloud suite enables organizations to implement a comprehensive cyber resilience strategy. From email and web security, archive and data protection, to awareness training, uptime assurance and more, Mimecast helps organizations stand strong in the face of cyberattacks, human error and technical failure. [www.mimecast.com](http://www.mimecast.com)